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### OUR MISSION

To provide a continuum of prevention, intervention and treatment services for children and youth and their families who are at risk, in crisis or who have emotional or behavioral problems.



715 N. Eugene St.  
Greensboro, NC 27401  
[www.youthfocus.org](http://www.youthfocus.org)  
336-274-5909

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# Youth Focus Inc.



## 2010-2011 ANNUAL REPORT

## AGENCY PROGRAMS & SELECTED OUTCOMES

**Big Brothers Big Sisters:** 463 children were served and the Youth Outcome Measure showed positive youth development.

**Counseling:** 1017 youth were served. The clients served improved emotionally and behaviorally as measured by pre and post ratings.

**Community Support:** 53 new clients were provided coordinated mental health care and case management. A parent survey demonstrated a high level of satisfaction.

**Family Preservation:** 67 young people received intensive in-home counseling and 100% remained in their home at the termination of services.

**Day Treatment:** 85 students received educational and mental health services. Pre and post ratings of psychiatric functioning indicated improvement in many areas.

**Therapeutic Foster Care:** The program averaged over 17 children in care. Ratings demonstrated improved functioning in many areas including depression, anxiety and global pathology.

**Act Together Crisis Care:** 213 children were provided safe shelter.

**Adolescent Substance Abuse Program:** Drug usage was eliminated or drastically reduced for 82% of the clients served as measured at a one year follow-up period.

**Transitional Living Program:** This program, that helps older adolescent females to transition to independent living, served 32 clients this past year.

**Residential Treatment Center:** Pre and post testing on the RTC Rating Scale demonstrated improved functioning in the areas of self-esteem, affect, anxiety and global functioning.

## REVENUES & EXPENDITURES

### TOTAL REVENUES

Medicaid, Insurance & Fees	57%	\$4,589,243
State and Federal	24%	\$1,937,013
Guilford County	8%	\$ 625,858
Other Sources	5%	\$ 421,268
United Way	5%	\$ 402,234
Fund Raising and Donations	1%	\$ 80,725

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**\$8,056,341**

### TOTAL EXPENDITURES

Residential Treatment Center	23%	\$1,823,377
Day Treatment	16%	\$1,261,796
Counseling	14%	\$1,096,356
Substance Abuse Services (residential)	9%	\$ 700,779
Therapeutic Foster Care	7%	\$ 578,100
Big Brothers Big Sisters	7%	\$ 574,073
Transitional Living	7%	\$ 557,967
Family Preservation	7%	\$ 555,575
Emergency Shelter	7%	\$ 540,847
Community Support	2%	\$ 180,887
Other	1%	\$ 25,234

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**\$7,894,991**

## CONTINUOUS QUALITY IMPROVEMENT

We are continually trying to find ways to improve our services in the community. Please let us know if you have suggestions about ways we can improve our services or additional services that are needed in the community that are not available.

Some highlights from this past year's CQI efforts are as follows:

1. In order to meet a large unmet community need our counseling program expanded to serve clients with a substance abuse problem. Services were provided to 221 adolescent substance abusers this past year in our outpatient program.
2. Act Together, our crisis care facility implemented an evidenced based program (Positive Action) to improve services to youth. In addition, staff were provided training on Trauma Informed Care which has substantially improved communications with the shelter's youth.
3. So that we can provide services to all of our clients, regardless of the language that they speak, we more than doubled the amount of money we spent on translators this past year. In addition, we now have three staff members who are fluent in Spanish in order to serve the growing Hispanic population in our community.

To view our entire CQI Annual Report please go to our web site at: [www.youthfocus.org](http://www.youthfocus.org)

If you need to access Youth Focus services please call us at 336-333-6853 in Greensboro or at 336-841-6083 in High Point.